



DO BUSINESS WITH SOMEONE YOU CAN TRUST

Doing business with an MTA Queensland member is the smart choice. Our members are bound by a strict Code of Ethics, so you can feel confident that you will be treated in a fair and honest manner. Our members have access to a range of services and advice which means they can spend time focussing on their business's most important asset: you.

MTA Queensland members will always:

Treat customers fairly and honestly and conduct business dealings in a professional and ethical manner.

Abide by all Government regulations in respect to statutory laws and warranties.

Follow all Australian Standards in respect to parts and the quality of workmanship.

Make full and frank written disclosure of terms and conditions in legible plain English.

Guarantee a clear title for any vehicle offered for sale.

Abide by industry codes of practice.

Present products for sale in a clean and customer friendly environment.

Provide a firm quote or best estimate for products and services requested. Receive customer approval for any additional needed or recommended products or services.

Choosing an MTA Queensland member also gives you peace of mind in the unlikely case of a dispute. You can contact our consumer advice team to facilitate a speedy resolution.

With over 2000 members located all over Queensland, finding a member is easy. Visit the 'find a member' tool on our website to find the business you need, near you.